

8th Global Patients Congress

24 - 26 May, 2018



International Alliance of
Patients' Organizations
A global voice for patients

Miami Marriott Dadeland Hotel , Florida, USA • www.globalpatientscongress.org • #GPC2018

Increase of patient involvement

Dr. Erik Kreyberg Normann

Immediate Past-President, International Hospital Federation, and
President, Norwegian Hospital and Health Service Association

My organizations

- Norwegian Hospital and Health Service Association



- International Hospital Federation



Increase of patient involvement

- Government
- Hospitals
- Primary Health Care

Government

- Patient Safety Program
- Laws and regulation
- National board of health supervision
- Health and Social Services Ombudsman

Hospitals

- Patients (user) committees in hospitals
- User representatives in hospital and department boards
- Young people's councils in hospitals

Primary Health Care

- "Away is good – but home is best"
- Strengthen the nursing services at home
- "What matters to you?" (June 6)






INTERNATIONAL HOSPITAL FEDERATION (IHF)

The IHF is an international organization representing national hospitals and health care organizations from all over the world

- ❄ World leader in facilitating the exchange of strategic knowledge and experience in the hospitals and health care delivering sector
- ❄ The voice of the hospitals and healthcare delivery industry and their decision makers in the WHO and major IOs
- ❄ Sharing universal values for improved performance of health care services and better access to care for the population
- ❄ Providing its members with many opportunities for networking: Annual Congress, Journal, Website, etc.



VALUES

-  Universality of Healthcare
-  Quality of Healthcare
-  Patient-centred Healthcare
-  Equity and Solidarity
-  Evidence Based Decision Making

GOVERNANCE

❄ *Governing Council: 22 members, elected by full members and representing the different regions.*

❄ *Executive committee: President, Immediate Past-President, President Designate and Treasurer*



❄ *General Assembly: all full members have similar voting rights per country.*

❄ *Secretariat: lead by a Full time CEO and his staff, is based in Geneva*

MEMBERSHIP

Full Membership

open to associations and bodies representing hospitals and healthcare organizations, such as:

- National hospital associations
- Healthcare organizations
- Ministries of Health

Associate Membership

open to hospitals, healthcare organizations, and other institutions that deliver healthcare, which are not eligible for Full Membership, such as:

- University, public and private hospitals
- Healthcare purchasing organizations
- Local hospitals
- Hospital manager associations

Honorary Members

for life is awarded to persons or organizations who have rendered exceptional services to the IHF or distinguished themselves in the fields relating to the mission of the IHF

1 26

WHAT WE DO



World Hospital Congress

A unique global forum where key healthcare leaders share, learn, and network.

International Awards



We support and recognize excellence, innovation and outstanding achievements in global healthcare leadership and management.

Study Tours



Multidisciplinary exchanges open to C-suite level executives of hospitals and healthcare facilities.



CEO Circle

Exclusive and confidential professional network for senior healthcare executives worldwide.



Healthcare Management Advancement Program

A learning program for healthcare management professionals.

Special Interest Groups



A neutral arena where to share, collaborate and discuss healthcare-related topics.



International
Hospital
Federation

WHAT WE DO



Webinars

Virtual learning sessions showcasing international achievements and providing relevant information.

Online Exchange Platform



An interactive platform to connect with the IHF community, create discussion groups, and disseminate knowledge and experience.

Newsletter



A one-stop source of knowledge and information with all the latest news from the healthcare industry.



Surveys and Research

Providing first-hand and valuable resources through year-round studies on key healthcare related topics.



White Paper

Key findings from our studies are published and disseminated widely.

IHF quarterly journal



Four thematic issues focusing on operational matters in healthcare systems.



International
Hospital
Federation

SPECIAL INTEREST GROUPS



An exclusive platform where senior healthcare leaders can share knowledge and best practices, engage in discussion, network, and address challenges with their peers across the world.



IHF RESEARCH

IHF mission is to facilitate access to information, best-practices and knowledge exchange. To this end we realize a series of surveys every year to provide first-hand and valuable resources to our members.

Some report and white papers are

THE INSTITUTIONAL ROLE OF PATIENT ORGANIZATIONS IN HEALTHCARE

PROGRESS AND CHALLENGES ON INTEGRATED CARE AROUND THE WORLD

HEALTH TECHNOLOGY ASSESSMENT IN UNIVERSITY HOSPITALS

HOSPITALS AND MULTI-MORBID CHRONIC CONDITIONS

HEALTHCARE IN DANGER PROJECT: THE SAFETY OF HEALTHCARE FACILITIES

STRENGTHENING HOSPITAL LEVEL INTEGRATED PEOPLE-CENTRED HEALTH SERVICES

IHF WORLD HOSPITAL CONGRESS

A unique global forum that brings together key drivers of national and international policy, management, financial trends and solutions in healthcare management and service delivery.

2018

IHF BRISBANE

42nd World Hospital Congress

10-12 OCTOBER 2018 BRISBANE AUSTRALIA



International
Hospital
Federation

8th Global Patients Congress

24 - 26 May, 2018



International Alliance of
Patients' Organizations

A global voice for patients

Miami Marriott Dadeland Hotel , Florida, USA • www.globalpatientscongress.org • #GPC2018

Thank you!